



Dear CHE Members

In our three years of a highly successful operation, in what could be considered some of the most tumultuous times in our province, we have been able to operate without any increase in membership fees. We now are at a point where it is vital to the day-to-day operations and the strategic future of CHE that we implement a nominal increase of R120 per month for all members.

There are several reasons for this:

- South Africa is experiencing unprecedented inflation which is affecting our operational costs.
- Although we have 61,3% of households in the area signed up – we need more members to help keep fees down and amortize costs over more households.
- The residential security landscape has altered. Previously the focus was on armed response to homes for the private individual whereas now there is more focus on security as a community that faces risk of unrest. This requires more investment in equipment that can service these requirements.
- We want to further invest in our green spaces such as our conservancies and entrance gardens, which enhance lifestyle for the community and add to the overall aesthetic of the area, which in turn helps to increase property values.



One of the key areas of focus for us as a community will be encouraging new members to join the CHE. The CHE benefits the whole community and not only the individual members- so we would like to appeal to members to help by encouraging non-members who are enjoying the benefits to sign up.



As a reminder of some of extended benefits the CHE provides and has introduced since inception:

- We have managed to maintain a comfortable level of stability as a community through some major upheavals since 2020, even with the ongoing issues with municipal services and infrastructure.
- Blue Security with a robust Service Level Agreement - continues to deliver on its agreed response times and patrols.
- The January – June 2023 statistics from Blue show that the CHE had some months this year with not a single incident reported, while surrounding areas that are monitored by Blue, but which do not have our security model (dedicated vehicles/cameras/booms), there is a marked difference in incidents.
- The What's App migration from the CHE App, has gone relatively smoothly and for the most part is working well. The main bonus now is that CHE members have direct access to Blue Security - opening up channels of communication for quicker response or reaction. Some housekeeping administration and rules still need to be ironed out - which we are working on.
- Our newly introduced access emergency ambulance services mean we have quicker response times for members whether they are on medical aid or not.
- Passionate horticulturalist Paul Brink continues to find ways to beautify the area. Infrastructure and monitoring systems are maintained and repaired timeously.
- We have developed a crisis management plan to address issues of civil unrest.
- You can claim your tax rebate on the security portion of your subscription. This helps significantly to bring down the overall cost per annum for each household.

We acknowledge that while R 120 may not be a significant increase for many living in this area, it may be for some. Our doors are always open for you to come to chat with us if this could be a barrier to your continuing membership.

We have planned a town hall meeting in which the CHE Board will explain the increase and vision for the 12-24 months as South Africa gets closer to the next National Elections and the potential for increased risk of unrest.



Date: Thursday 27 July



Time: 6.30pm



Venue: Cowies Hill Community Hall, Woodside Avenue

Yours sincerely

A handwritten signature in black ink, appearing to read "Ivor Daniel".

Ivor Daniel

Chairman : CHE Board

